

Health Plan	Portal Upload	Email	Other
Aetna	https://www.aetna.com/insurance-producer.html	brokersupport@aetna.com license@ritterim.com	If submitting renewed credentials to Ritter Team, please request they forward it to the specific health plan.
Alignment	https://alignmenthealthplan.com/	NA	Broker Support#: 888-793-5700
Amerigroup Anthem: AZ, MD, NJ, NM, TN, TX, WA	NA	Anthem notifies agents directly when the expiring credential needs to be submitted and provides instructions on submitting. Agents can also email renewals to anthem.brokers@anthem.com .	Broker Support #: 877-304-6470 or 888-209-7839
Blue Shield Classic	https://www.medicareproductcertification.com/	producerserviceappointments@blueshieldca.com	Broker Support #: 800-559-5905
Brand New Day	https://health.clickmedix.com/bndagent	marketing@universalscare.com	Broker Support #: 866-255-4795 ext. 2018
Bright	www.BrightHealthBroker.com	NA	Broker Support #: 888-325-1747
Central	https://www.centralhealthplan.com/broker	jar-credentialing@jaragent.com brokers@centralhealthplan.com	Broker Support #: 626-388-2375 If submitting renewed credentials to JAR, please request they forward it to the specific health plan.
Cigna	NA	TBD	TBD
Clever	https://clevercarehealthplan.com/broker	broker@ccmapd.com	Broker Support #: 714-650-8688
Elder Plan (Ritter, NY only)	NA	license@ritterim.com	If submitting renewed credentials to Ritter Team, please request they forward it to the specific health plan.
Emblem (Ritter, NY only)	NA	license@ritterim.com	If submitting renewed credentials to Ritter Team, please request they forward it to the specific health plan.
Empire (Anthem, NY)	NA	Anthem notifies agents directly when the expiring credential needs to be submitted and provides instructions on submitting. Agents can also email renewals to anthem.brokers@anthem.com .	Broker Support #: 877-304-6470 or 888-209-7839
HealthFirst (Ritter, NY only)	NA	license@ritterim.com	If submitting renewed credentials to Ritter Team, please request they forward it to the specific health plan.
Humana	NA	agencymgt@humana.com	Broker Support #: 800-309-3163
Imperial	agentportal.imperialhealthplan.com	NA	Agent logs on the Agent portal. Upload renewed credential. Wait for system approval Once system approval arrives, agent records are updated. Broker Support #: 800-838-5197
LA Care DSNP	https://www.lacare.org/agent-central	NA	Agent's must upload renewed DOI & AHIP on LA Care portal. E&O must be maintained but not uploaded to LA Care. After uploading renewed credentials, agent must be sure to change the DOI and AHIP expiration date. Broker Support #: 855-248-7778
Molina	NA	mpbrokercontracting@molinahealthcare.com	Broker Support #: 866-440-9788
Mutual of Omaha	NA	TBD	TBD
Oscar (TX and NY only)	Renewed AHIPs: Agent logs onto Oscar's portal under "Medicare Certification" to transmit AHIP Certificate	brokers@hioscar.com	Broker Support #: 855-672-2788
SCAN (NY only)	AHIP – transmit to SCAN & iPros via AHIP Broker Portal. DOI will be downloaded by SCAN from DOI site E&O needs to be maintained but not submitted to SCAN	NA	Broker Support #: 888-445-2038 Provide your NPN & request transfer to Contracting Department.
Unicare (Anthem, NJ)	NA	Anthem notifies agents directly when the expiring credential needs to be submitted and provides instructions on submitting. Agents can also email renewals to anthem.brokers@anthem.com .	Broker Support #: 877-304-6470 or 888-209-7839
United		uhpcred@uhc.com	Broker Support #: 888-445-2038 Also available: fax to 1-877-863-3105
Wellcare/Healthnet	https://wellcare.identitynow.com/	Please follow instructions "Wellcare Agent Connect User Guide" – Creating Support Ticket	Broker Support #: 866-822-1339